

#### All Reach Deaf Services policies are currently being reviewed and updated

### **DATA Protection Policy Reach Deaf Services**

**Data Protection** is the safeguarding of the privacy rights of individuals in relation to the processing of personal data, in both paper and electronic format. The Data Protection Acts 1988 and 2003 (the "Data Protection Acts") lay down strict rules about the way in which personal data and sensitive personal data are collected, accessed, used and disclosed. The Data Protection Acts also permit individuals to access their personal data on request, and confer on individuals the right to have their personal data amended if found to be incorrect.

This document outlines Reach Deaf Services's policy to help ensure that we comply with the Data Protection Acts. All Reach Deaf Services operations fall under this policy namely the Administration and Finance office, the Chaplaincy Service, the three residences and the Deaf Education Centre.

Inquiries about this Data Protection Policy should be made to: **Reach Deaf Services, Deaf Village Ireland, Ratoath Road, Cabra, Dublin 7. Data Protection Policy** 

or

dpo@reachdeafservices.ie

## Purpose of this policy

This policy is a statement of Reach Deaf Services's commitment to protect the rights and privacy of individuals in accordance with the Data Protection Acts.

## **Collecting information.**

We collect and use information to provide the following services:

- To undertake advertising, marketing, direct marketing and public relation exercises.
- To perform accounting and other record-keeping functions.
- To provide personnel, payroll and pension administration services
- To provide child protection and vulnerable adult protection services
- To record personal details and care plans for residents in three residences

### **Data Protection Principles**

Reach Deaf Services will perform our responsibilities under the Data Protection Acts in accordance with the following eight Data Protection principles:



### Obtain and process information fairly

We shall obtain and process personal data fairly and in accordance with statutory and other legal obligations.

## • Keep it only for one or more specified, explicit and lawful purposes

We shall keep personal data for purposes that are specific, lawful and clearly stated. Personal data will only be processed in a manner compatible with these purposes.

## Use and disclose only in ways compatible with these purposes

We shall use and disclose personal data only in circumstances that are necessary for the purposes for which we collected the data.

### Keep it safe and secure

We shall take appropriate security measures against unauthorised access to, or alteration, disclosure or destruction of personal data and against its accidental loss or destruction.

# • Keep it accurate, complete and up-to-date

We adopt procedures that ensure high levels of data accuracy, completeness and that data is up-to-date.

## • Ensure it is adequate, relevant and not excessive

We shall only hold personal data to the extent that it is adequate, relevant and not excessive.

## • Retain for no longer than is necessary

We have a retention policy for personal data with a maximum retention period of ten years.

## • Give a copy of his/ her personal data to that individual, on request

We adopt procedures to ensure that data subjects can exercise their rights under the Data Protection legislation to access their data.

### Responsibility

Overall responsibility for ensuring compliance with Data Protection Acts rests with Reach Deaf Services. However, our responsibility varies depending upon whether we are acting as either a data controller or a data processor. All employees and contractors of Reach Deaf Services who separately collect, control or process the content and use of personal data are individually responsible for compliance with the Data Protection Acts. The Data Protection Co-ordinator in Reach Deaf Services is the CEO who co-ordinates the provision of support, assistance, advice, and training within Reach Deaf Services to ensure that the company is in a position to comply with the legislation.

### **Procedures and Guidelines**

Reach Deaf Services is firmly committed to ensuring personal privacy and compliance with the Data Protection Acts, including the provision of best practice guidelines and procedures in relation to all aspects of Data Protection.