

All Reach Deaf Services policies are currently being reviewed and updated

Complaint Policy Reach Deaf Services

What to do if you have feedback or a complaint

Reach Deaf Services welcomes and encourages feedback from the people who access our service and commits to learn from the information it receives and to use the learning to inform continuous improvements in our services.

If you do have feedback or would like to make a formal complaint about any aspect of our work, please contact:

Tara McBreen Chief Executive Officer

Reach Deaf Services Deaf Village Ireland Ratoath Road Cabra Dublin 7 D07 V4KP

tmcbreen@reachdeafservices.ie

Provide as much information as possible and let us know how you would like us to respond, providing relevant contact details.